

WARRANTY INFORMATION

All TwistLock products are backed with an unconditional 2-year manufacturers warranty

UPDATED 10.14.22

THE PROCESS IS EASY...

CONTACT

Send us a photo and brief description of the issue you had with your product, as well as when and where you made your purchase.

REVIEW

Your claim will be processed by our customer service team, and your feedback will be submitted to our design team to identify potential improvements.

SHIP

We'll respond within a week to let you know your replacement(s) is on the way and provide tracking information when it becomes available.

OUR WARRANTY IS UNCONDITIONAL

We're confident that all customers will receive the highest possible quality product we can provide, and all of our TwistLock products are designed to withstand even the roughest of activities. However, we understand that not ALL activities will be covered under this rugged umbrella. This is why we've made the decision to adopt a no-questions-asked process. If you need a replacement because the quality of your product has been compromised, we will happily provide one for you.

Need to submit a claim or ask a question about our warranty process?

CONTACT US:

customerservice@preciseflight.com

1.800.547.2558